

**MADISON COUNTY ROAD DEPARTMENT**

**AUGUST 2017**

**CLOSED CALL ANALYSIS**

# Madison County Road Department

Reporting Dates 08/01/17 through 08/29/17

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
24799	A	08/01/17 11:42:00	08/02/17 15:48:00	08/02/17	1	Limbs Pickup Closed	Brown, Shirley Unknown Twin Cedars Dr Twin Cedars Dr	District 1	
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24800	A	08/01/17 11:44:00	08/03/17 07:08:00	08/02/17	2	Limbs Pickup Closed	Brown, Shirley Abraham, Charles Hunters Row Hunters Row	District 3	
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24801	A	08/01/17 15:27:00	08/15/17 11:15:00	08/02/17	14	Culvert Repair Closed	Brown, Shirley Ingram, Roger Sharon Rd Sharon Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	336	14	<b>Culvert needs cleaning out</b>				
24802	A	08/01/17 15:28:00	08/07/17 10:12:00	08/02/17	6	Culvert Repair Closed	Brown, Shirley Cory, Carolyn Sulphur Springs Rd Sulphur Springs Rd	District 5	
		<b>Dur (hrs/days)</b>	144	6	<b>Culvert stopped up, at the top of driveway asphalt is broken up across thr driveway</b>				
24803	A	08/01/17 15:32:00	08/07/17 10:12:00	08/02/17	6	Culvert Repair Closed	Brown, Shirley Johnson, Mary Sharon Rd Sharon Rd	District 5	
		<b>Dur (hrs/days)</b>	144	6	<b>Culvert needs cleaning out, with pothole at the driveway</b>				
24804	A	08/01/17 15:54:00	08/03/17 07:10:00	08/02/17	2	Limbs Pickup Closed	Brown, Shirley Shelton Purvis Rd Purvis Rd	District 4	
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24805	A	08/02/17 09:00:00	08/03/17 15:51:00	08/03/17	1	Limbs Pickup Closed	Brown, Shirley Carthage, Bruce Denson Farm Cv Denson Farm Cv	District 4	
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up at the corner of this address</b>				
24806	A	08/02/17 09:02:00	08/03/17 15:53:00	08/03/17	1	Limbs Pickup Closed	Brown, Shirley Woods, Nan Farmers Cv Farmers Cv	District 3	
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24807	A	08/02/17 09:27:00	08/15/17 15:22:00	08/03/17	13	Culvert Repair Closed	Brown, Shirley Phillips, Joana Way Rd Way Rd Canton 39046	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	312	13	<b>Needs culvert cleaned out. because it is stopped up and backs water into yard when it rains.</b>				
24808	A	08/02/17 09:29:00	08/15/17 15:13:00	08/03/17	13	Culvert Repair Closed	Brown, Shirley Phillips, Joana Way Rd Way Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	312	13	<b>Culvert needs to be cleaned out..</b>				

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
24809	08/02/17 09:31:00	08/04/17 15:24:00	08/03/17	Limb Pickup Closed	Brown, Shirley Spoddard, Holly	Addison Way Addison Way Canton 39046	District 4	
	<b>Dur (hrs/days)</b>	48	2	<b>Needs limb pickup.</b>				
24810	08/02/17 09:48:00	08/24/17 08:22:00	08/03/17	Ditching Closed	Brown, Shirley Hamblin, Lawrence	Pisgah Bottom Rd Pisgah Botton Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	528	22	<b>Ditches need cleaning out bad, causing problems to the property causing major problems</b>				
24811	08/02/17 09:52:00	08/17/17 08:23:00	08/03/17	Culvert Repair Closed	Brown, Shirley Hamblin, Lawrence	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	360	15	<b>Culvert stopped up on both sides</b>				
24812	08/02/17 10:05:00	08/03/17 15:51:00	08/03/17	Limb Pickup Closed	Brown, Shirley Smith, Charles	Rankin Rd Rankin Rd	District 5	
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24813	08/02/17 10:55:00	08/03/17 07:11:00	08/03/17	Trash Related Closed	Brown, Shirley King, Aaron	Pecan St Pecan St	District 4	
	<b>Dur (hrs/days)</b>	24	1	<b>Old house appliances need picking up</b>				
24814	08/02/17 13:01:00	08/22/17 12:00:00	08/03/17	Road Condition Closed	Brown, Shirley Osteen, Joseph	Stribling Rd Stribling Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	480	20	<b>Road has sunk down between Ashbrooke and Camden Place</b>				
24815	08/02/17 13:02:00	08/04/17 07:09:00	08/03/17	Limb Pickup Closed	Brown, Shirley Cross, Ray	Kearney Rd Kearney Rd Canton 39046	District 5	
	<b>Dur (hrs/days)</b>	48	2	<b>Limb Pickup</b>				
24816	08/02/17 14:22:00	08/03/17 15:52:00	08/03/17	Limb Pickup Closed	Brown, Shirley Lock, David	Bozeman-Paine Cir Bozeman-Paine Cir	District 3	
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick uip</b>				
24817	08/02/17 14:30:00	08/22/17 12:09:00	08/03/17	Road Condition Closed	Brown, Shirley Unknown	Stribling Rd Stribling Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	480	20	<b>Big dip on Stribling Rd by Camden Shores</b>				
24818	08/02/17 14:41:00	08/04/17 07:09:00	08/03/17	Limb Pickup Closed	Brown, Shirley Hughes, Tony	Belle Terre Dr Belle Terre Dr Madison 39110	District 3	
	<b>Dur (hrs/days)</b>	48	2	<b>Needs tree limbs picked up.</b>				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
24820	08/02/17 15:43:00	08/03/17 15:51:00	08/03/17	1	Limb Pickup Closed	Brown, Shirley Hill, Joel Elm Ct Elm Ct	District 3	
	<b>Dur (hrs/days)</b>	24	1		<b>Limbs pick up at this address in Ashbrooke</b>			
24821	08/03/17 07:25:00	08/14/17 08:00:00	08/04/17	1	Trash Related Closed	Brown, Shirley Bennett Harris Rd Harris Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	264	11		<b>Trash details needs picking up [old stuff] limbs</b>			
24822	08/03/17 11:04:00	08/04/17 15:25:00	08/04/17	1	Limb Pickup Closed	Brown, Shirley Lewis, Debra Church Rd Church Rd	District 4	
	<b>Dur (hrs/days)</b>	24	1		<b>Limbs pick up</b>			
24823	08/03/17 11:06:00	08/04/17 07:09:00	08/04/17	1	Limb Pickup Closed	Brown, Shirley Jennifer Renfroe Dr Renfroe Dr	District 4	
	<b>Dur (hrs/days)</b>	24	1		<b>Limbs pick up</b>			
24824	08/03/17 11:09:00	08/22/17 07:22:00	08/04/17	1	Culvert Repair Closed	Brown, Shirley Smith, Minnie Yandell Rd Yandell Rd	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	456	19		<b>Both culverts are stopped up and caving in</b>			
24826	08/03/17 12:58:00	08/16/17 15:40:00	08/04/17	1	Culvert Repair Closed	Brown, Shirley Johnson, Ron (Cowboy) Sharon Rd Sharon Rd Canton 39046	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	312	13		<b>Needs gravel at the end of the drive where the bullgate is and at the other bullgate at 749 Sharon Rd</b>			
24827	08/04/17 07:33:00	08/15/17 07:12:00	08/05/17	1	Pot Holes Closed	Brown, Shirley Walker, Lionel Billingslea Rd Billingslea Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	264	11		<b>Bad pot holes gray rocks and asphalt not holding] road has started sinking and decaying in.</b>			
24828	08/04/17 07:37:00	08/11/17 07:22:00	08/05/17	1	Signage Installation Closed	Brown, Shirley Unknown Woods Lake Dr Woods Lake Dr	District 1	
	<b>Dur (hrs/days)</b>	168	7		<b>Street sign missing</b>			
24829	08/04/17 09:17:00	08/08/17 07:08:00	08/05/17	1	Limb Pickup Closed	Brown, Shirley Sykes, Bob Moss Ln Moss Ln Madison 39110	District 3	
	<b>Dur (hrs/days)</b>	96	4		<b>Needs limb pickup</b>			
24831	08/04/17 11:50:00	08/04/17 15:27:00	08/05/17	1	Limb Pickup Closed	Brown, Shirley Avery, Justin Kehle Rd Kehle Rd	District 3	
	<b>Dur (hrs/days)</b>	0	0		<b>Limbs pick up</b>			

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Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
24832	A	08/04/17 12:58:00	08/04/17 15:27:00	08/05/17	Limb Pickup Closed	Brown, Shirley Austin, Kristin	Planters Point Dr Planters Point Dr	District 1	
		<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
24834	A	08/07/17 07:03:00	08/08/17 07:07:00	08/08/17	Limb Pickup Closed	Brown, Shirley Bounds, Ally	Seville Way Seville Way	District 3	
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up at this address in Lake Caroline</b>				
24835	A	08/07/17 07:05:00	08/08/17 07:07:00	08/08/17	Limb Pickup Closed	Brown, Shirley Plummer, Alisha	Fairchild Cv Fairchild Cv	District 1	
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24836	A	08/07/17 07:07:00	08/15/17 13:42:00	08/08/17	Gravel Closed	Brown, Shirley Burks, Jimmie Lee	Mcdougal Rd McDougal Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	192	8	<b>Road needs gravel</b>				
24837	A	08/07/17 07:16:00	08/16/17 14:15:00	08/08/17	Limb Pickup Closed	Brown, Shirley Wynn, Scott	Brigade Ave Brigade Ave	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up at this address in Kemper Creek Sudv</b>				
24838	A	08/07/17 07:17:00	08/14/17 09:32:00	08/08/17	Trash Related Closed	Brown, Shirley Dobson, Joy	Rankin Rd Rankin Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	168	7	<b>Trash on both sides of road where the mowers cut up</b>				
24840	A	08/07/17 07:20:00	08/16/17 16:00:00	08/08/17	Culvert Repair Closed	Brown, Shirley Gray, Jasmine	Marion Rd Marion Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	216	9	<b>Culvert stopped up</b>				
24841	A	08/07/17 07:21:00	08/16/17 14:13:00	08/08/17	Grading Closed	Brown, Shirley Matthews, Ricky	St Catherine Rd St Catherine Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	216	9	<b>Road needs grading</b>				
24842	A	08/07/17 08:04:00	08/10/17 14:56:00	08/08/17	Limb Pickup Closed	Brown, Shirley Execplex	Saddlebrook Cv Saddlebrook Cv	District 2	
		<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up at this address in Saddlebrook Sudv</b>				
24843	A	08/07/17 09:05:00	08/22/17 12:15:00	08/08/17	Culvert Repair Closed	Brown, Shirley Sandra	Endris Rd Endris Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	360	15	<b>Ditches and culverts are stopped up, when it rain it floods and washes onto the road</b>				

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Grade	Date/Time	Date/Time	Date					
24844	08/07/17	08/11/17	08/08/17	1	Limb Pickup	Brown, Shirley	Plantation Dr	District 3
A	09:10:00	15:34:00			Closed	Vaughn, Alesha	Plantation Dr	
	<b>Dur (hrs/days)</b>	96	4		<b>Limbs pick up</b>			
24845	08/07/17	08/10/17	08/08/17	1	Limb Pickup	Brown, Shirley	Bear Creek Ct	District 1
A	09:13:00	06:50:00			Closed	Wamble, Andrew	Bear Creek Ct	
	<b>Dur (hrs/days)</b>	72	3		<b>Limbs pick up</b>			
24848	08/07/17	08/11/17	08/08/17	1	Pot Holes	Brown, Shirley	Deweese Rd	District 3
A	13:05:00	07:58:00			Closed	Gaillet, Dan	Deweese Rd	
	<b>Dur (hrs/days)</b>	96	4		<b>Needs patching.</b>			
24849	08/07/17	08/10/17	08/08/17	1	Limb Pickup	Brown, Shirley	Sunset Cir	District 1
A	13:21:00	06:51:00			Closed	Wright, Perryman	Sunset Cir	
	<b>Dur (hrs/days)</b>	72	3		<b>Limbs pick up at this address in Twin Cedars</b>			
24850	08/07/17	08/11/17	08/08/17	1	Signage Installation	Brown, Shirley	Sowell Rd	District 1
A	13:27:00	07:22:00			Closed	Unknown	Sowell Rd	
	<b>Dur (hrs/days)</b>	96	4		<b>Stop sign down on Sowell Rd Ext going toward Calhoun Pkwy</b>			
24851	08/07/17	08/22/17	08/08/17	1	Ditching	Brown, Shirley	Pisgah Bottom Rd	District 5
A	15:43:00	12:18:00			Closed	Murphy, Bill	Pisgah Bottom Rd Cantibn	Medium Priority
	<b>Dur (hrs/days)</b>	360	15		<b>Needs ditch mowed and cleaned out.</b>			
24852	08/08/17	08/11/17	08/09/17	1	Pot Holes	Brown, Shirley	Deweese Rd	District 3
A	09:48:00	07:59:00			Closed	Unknown	Deweese Rd	
	<b>Dur (hrs/days)</b>	72	3		<b>Pot holes</b>			
24853	08/08/17	08/10/17	08/09/17	1	Limb Pickup	Brown, Shirley	Harvey Cir	District 1
A	14:28:00	06:51:00			Closed	Matthews, Juano	Harvey Cir	
	<b>Dur (hrs/days)</b>	48	2		<b>Limbs pick up at this address in Harvey Crossing</b>			
24854	08/08/17	08/10/17	08/09/17	1	Limb Pickup	Brown, Shirley	Lake Mannsdale Dr	District 3
A	14:45:00	06:51:00			Closed	Sprinkle, Ron	Lake Mannsdale Dr	
	<b>Dur (hrs/days)</b>	48	2		<b>Limbs pick up</b>			
24855	08/08/17	08/17/17	08/09/17	1	Culvert Repair	Brown, Shirley	Way Rd	District 5
A	14:46:00	14:58:00			Closed	Jackson, Diane	Way Rd	Medium Priority
	<b>Dur (hrs/days)</b>	216	9		<b>[Culvert and ditch is washing out, causing flooding and pot holes at the entrance of the driveway</b>			

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### Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
24857	08/09/17	08/23/17	08/10/17	Gravel	Brown, Shirley	Martin Dr	District 5	Medium Priority
A	10:30:00	15:32:00		Closed	Bobst, Clark	Martin Dr		
	<b>Dur (hrs/days)</b>	336	14	<b>Needs dirt/gravel on culvert and driveway</b>				
24858	08/09/17	08/16/17	08/10/17	Culvert Repair	Brown, Shirley	Robinson Springs Rd	District 3	Medium Priority
A	10:32:00	16:02:00		Closed	Funk, Chris	Robinson Springs Rd		
	<b>Dur (hrs/days)</b>	168	7	<b>North of Devonshire Way on Robinson Springs Rd, the culvert and dirt has washed out and causing problems to travel through</b>				
24859	08/09/17	08/16/17	08/10/17	Limb Pickup	Brown, Shirley	Lake Cavalier Rd	District 3	Medium Priority
A	10:38:00	14:15:00		Closed	Pryor, Kay	Lake Cavalier Rd		
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
24860	08/09/17	08/10/17	08/10/17	Limb Pickup	Brown, Shirley	Pembroke Cir	District 3	
A	11:35:00	14:54:00		Closed	Sike, Susan	Pembroke Cir		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick at this address in Pembroke Cv located in Lake Caroline off of Hwy 22 entrance</b>				
24862	08/09/17	08/17/17	08/10/17	Culvert Repair	Brown, Shirley	Way Rd	District 5	Medium Priority
A	14:39:00	14:58:00		Closed	Readris, Earnest	Way Rd		
	<b>Dur (hrs/days)</b>	192	8	<b>Would like a bigger culvert to replace the smaller one he has. The smaller one is not handling the water amounts. also ditches need cleaning</b>				
24863	08/09/17	08/10/17	08/10/17	Limb Pickup	Brown, Shirley	Haley Creek Dr	District 1	
A	15:09:00	14:55:00		Closed	McMichael, Cliff	Haley Creek Dr		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24864	08/10/17	08/16/17	08/11/17	Limb Pickup	Brown, Shirley	Cloverleaf Dr	District 4	Medium Priority
A	09:43:00	14:16:00		Closed	Boyd, Letha	Cloverleaf Dr		
	<b>Dur (hrs/days)</b>	144	6	<b>Culvert stopped up causing yard and road to flood</b>				
24865	08/10/17	08/24/17	08/11/17	Sink Hole	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	09:47:00	08:24:00		Closed	Bernard	Pisgah Bottom Rd		
	<b>Dur (hrs/days)</b>	336	14	<b>On Pisgah Bottom and Cobbsville there are bad and deep sink holes, and when it rains the roads are muddy due to this condition of the roads</b>				
24866	08/10/17	08/14/17	08/11/17	Road Condition	Brown, Shirley	Mcmillon Rd	District 3	Medium Priority
A	09:52:00	10:15:00		Closed	Trevathen, David	McMillion Rd		
	<b>Dur (hrs/days)</b>	96	4	<b>Bad road condition</b>				
24869	08/10/17	08/15/17	08/11/17	Limb Pickup	Brown, Shirley	Lakeshore Dr	District 3	Medium Priority
A	12:49:00	11:08:00		Closed	Antries, Luke	Lakeshore Drive Madison 39110		
	<b>Dur (hrs/days)</b>	120	5	<b>Needs limb pickup</b>				

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
24870	08/10/17 14:42:00	08/17/17 08:18:00	08/11/17	Culvert Repair Closed	Brown, Shirley Towery, Walt	Lakeview Ct Lakeview Ct	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Culvert sack is stopped up with limbs and leaves causing flooding problems in Lake Lorman [Gate7]</b>				
24871	08/10/17 14:45:00	08/16/17 14:16:00	08/11/17	Limb Pickup Closed	Brown, Shirley O'neal, Kenzie	Permenter Rd Permenter Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
24872	08/11/17 12:00:00	08/15/17 11:09:00	08/12/17	Limb Pickup Closed	Brown, Shirley Fernandez, Nichole	Merrimac Way Merrimac Way	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up at this address in Kemper Creek,</b>				
24874	08/14/17 08:01:00	08/17/17 15:46:00	08/15/17	Trash Related Closed	Brown, Shirley Reed, Sherry	Sugar Hill St Sugar Hill St	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Old furniture needs to be picked up</b>				
24875	08/14/17 09:25:00	08/17/17 15:45:00	08/15/17	Trash Related Closed	Brown, Shirley Hawkinson, Kelvin	Westerly Place Westerly Pl		Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Furniture pick up [mattress, etc]</b>				
24876	08/14/17 09:28:00	08/21/17 07:04:00	08/15/17	Trash Related Closed	Brown, Shirley Stevenson, Debbie	Woods Rd Woods Rd	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Furniture pick up</b>				
24877	08/14/17 10:10:00	08/21/17 15:16:00	08/15/17	Culvert Repair Closed	Brown, Shirley Nettles, Diane	Loring Rd Loring Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Culvert needs gravel on it due to the washed out from the rain, its hard getting in and out of driveway</b>				
24878	08/14/17 11:20:00	08/15/17 15:11:00	08/15/17	Limb Pickup Closed	Brown, Shirley McGhee, Taylor	Seville Way Seville Way	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24879	08/14/17 11:21:00	08/23/17 11:19:00	08/15/17	Mowing Closed	Brown, Shirley Unknown	Heindl Rd Heindl Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	216	9	<b>Grass needs cutting</b>				
24880	08/14/17 11:30:00	08/15/17 15:10:00	08/15/17	Limb Pickup Closed	Brown, Shirley Foxy, James	Ashby Park Ashby Park	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up at this address in Harvey Crossing Sudv</b>				



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24881	A	08/14/17 12:55:00	08/16/17 14:09:00	08/15/17 2	Gravel Closed	Brown, Shirley Brown, Cathy	Griffin Rd Griffin Rd Camden 39045	District 5	Medium Priority
		<b>Dur (hrs/days)</b> 48			<b>Needs gravel at end of driveway.</b>				
24882	A	08/14/17 12:56:00	08/16/17 14:09:00	08/15/17 2	Gravel Closed	Brown, Shirley Ealy, Aletia	Griffin Rd Griffin Rd Camden 39045	District 5	Medium Priority
		<b>Dur (hrs/days)</b> 48			<b>Needs gravel at end of driveway.</b>				
24883	A	08/14/17 12:58:00	08/21/17 15:23:00	08/15/17 7	Trash Related Closed	Brown, Shirley Dodson, Joy	Railroad St Rankin Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b> 168			<b>Rankin Rd needs roadside litter pickup</b>				
24884	A	08/14/17 15:08:00	08/15/17 15:11:00	08/15/17 1	Limb Pickup Closed	Brown, Shirley Craig, William	Greystone Dr Greystone Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b> 24			<b>Limbs pick up</b>				
24885	A	08/14/17 15:11:00	08/15/17 15:11:00	08/15/17 1	Limb Pickup Closed	Brown, Shirley Taylor, Tim	Traceview Rd Traceview Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b> 24			<b>Limbs pick up</b>				
24886	A	08/14/17 15:17:00	08/15/17 15:12:00	08/15/17 1	Limb Pickup Closed	Brown, Shirley Gaudet, Mary	Mallard Pointe Dr Mallard Pointe Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b> 24			<b>Limbs pick up</b>				
24888	A	08/15/17 09:34:00	08/18/17 07:00:00	08/16/17 3	Limb Pickup Closed	Brown, Shirley Johnson, Denise	Brigade Ave Brigade Ave Madison 39110	District 3	Medium Priority
		<b>Dur (hrs/days)</b> 72			<b>Needs limb/debris pickup</b>				
24891	A	08/15/17 10:01:00	08/17/17 15:43:00	08/16/17 2	Limb Pickup Closed	Brown, Shirley Corlett, Tom	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
		<b>Dur (hrs/days)</b> 48			<b>Limbs pick up at this address in Deerfield Sudv</b>				
24892	A	08/15/17 11:25:00	08/15/17 15:23:00	08/16/17 0	Culvert Repair Closed	Brown, Shirley Kelly, Detrick	Old Hwy 16 Old Hwy 16	District 5	Medium Priority
		<b>Dur (hrs/days)</b> 0			<b>Needs dirt and gravel on culvert</b>				
24893	A	08/15/17 11:35:00	08/18/17 07:01:00	08/16/17 3	Limb Pickup Closed	Brown, Shirley Luke	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b> 72			<b>Limbs pick up</b>				

# Madison County Road Department

Reporting Dates 08/01/17 through 08/29/17

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
24894	A	08/15/17 12:04:00	08/17/17 15:44:00	08/16/17	Limb Pickup Closed	Brown, Shirley Shelton	French Branch French Branch	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24895	A	08/15/17 13:38:00	08/17/17 15:43:00	08/16/17	Limb Pickup Closed	Brown, Shirley Shelton	Rocks Rd Rocks Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Check road for limbs</b>				
24896	A	08/15/17 13:40:00	08/15/17 15:14:00	08/16/17	Limb Pickup Closed	Brown, Shirley Shelton	Katherine Dr Katherine Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Check road for limbs pick up</b>				
24897	A	08/15/17 13:42:00	08/17/17 15:45:00	08/16/17	Limb Pickup Closed	Brown, Shirley Atkins, Barbara	Savannah Bend Savannah Bend	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up at this address in Lake Caroline</b>				
24898	A	08/16/17 06:50:00	08/17/17 08:20:00	08/17/17	Other Closed	Brown, Shirley McDonald, Johnny	Lake Castle Rd Lake Castle Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Requesting for road to be striped</b>				
24899	A	08/16/17 07:13:00	08/16/17 14:08:00	08/17/17	Pot Holes Closed	Brown, Shirley Unknown	North Deerfield Dr North Deerfield Dr	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Bad pot holes</b>				
24901	A	08/16/17 11:51:00	08/21/17 15:21:00	08/17/17	Limb Pickup Closed	Brown, Shirley Chuck	Harbor View Drive Harbor View Dr	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				
24902	A	08/16/17 11:52:00	08/18/17 15:55:00	08/17/17	Limb Pickup Closed	Brown, Shirley Mark	Hidden Crest Hidden Crest	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up at this address in Haley Creek Sudv</b>				
24903	A	08/16/17 13:26:00	08/18/17 15:55:00	08/17/17	Limb Pickup Closed	Brown, Shirley Shelton	Hayfield Pl Hayfield Pl	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24905	A	08/17/17 07:42:00	08/21/17 15:54:00	08/18/17	Pot Holes Closed	Brown, Shirley Bradfield, James	Way Rd Way Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Road has caved, in front of mailbox in a form of an pot hole, mail lady can't get to mailbox</b>				

# Madison County Road Department

Reporting Dates 08/01/17 through 08/29/17

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
24906	08/17/17	08/21/17	08/18/17	Limb Pickup	Brown, Shirley	Sweet Gum	District 3	Medium Priority
A	09:04:00	07:01:00		Closed	Flowerday, Ted	Sweet Gum		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
24908	08/17/17	08/21/17	08/18/17	Limb Pickup	Brown, Shirley	Addison Way	District 4	Medium Priority
A	13:13:00	07:01:00		Closed	Holly	Addison Way		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
24909	08/17/17	08/29/17	08/18/17	Pot Holes	Brown, Shirley	Dry Creek Rd	District 5	Medium Priority
A	13:14:00	08:12:00		Closed	Ammons, Jessie	Dry Creek Rd		
	<b>Dur (hrs/days)</b>	288	12	<b>Bad pot holes on the grave/dirt area of the road, hard for the buses to travel on</b>				
24910	08/17/17	08/17/17	08/18/17	Gravel	Brown, Shirley	Rocky Hill Rd	District 5	
A	14:34:00	14:55:00		Closed	Sly, Andrew	Rocky Hill Road Pickens 39146		
	<b>Dur (hrs/days)</b>	0	0	<b>Needs gravel at driveway.</b>				
24911	08/18/17	08/21/17	08/19/17	Limb Pickup	Brown, Shirley	Ashbrooke Trail	District 2	Medium Priority
A	07:30:00	15:22:00		Closed	Spicer, Charmelia	Ashbrooke Trail		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
24912	08/18/17	08/21/17	08/19/17	Limb Pickup	Brown, Shirley	Hackberry Drive	District 2	Medium Priority
A	07:31:00	15:22:00		Closed	Christan, Josh	Hackberry Dr		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up at this address in Ashbrooke Sudv</b>				
24915	08/21/17	08/23/17	08/22/17	Limb Pickup	Brown, Shirley	Cedar Hill Rd	District 3	Medium Priority
A	06:59:00	15:23:00		Closed	Hutton, Robert	Cedar Hill Rd		
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24916	08/21/17	08/22/17	08/22/17	Pot Holes	Brown, Shirley	A R Rimmer Rd		Medium Priority
A	07:00:00	12:04:00		Closed	McMurtry, Brenda	A R Rimmer Rd		
	<b>Dur (hrs/days)</b>	24	1	<b>Bad pot holes</b>				
24918	08/21/17	08/22/17	08/22/17	Pot Holes	Brown, Shirley	Livingston Vernon Rd	District 4	Medium Priority
A	07:15:00	07:20:00		Closed	Brown, Valerie	Livingston Vernon Rd		
	<b>Dur (hrs/days)</b>	24	1	<b>Need potholes repaired</b>				
24919	08/21/17	08/23/17	08/22/17	Pot Holes	Brown, Shirley	Purvis Rd	District 4	Medium Priority
A	09:49:00	15:29:00		Closed	Beasley, Vernon	Purvis Road		
	<b>Dur (hrs/days)</b>	48	2	<b>entire length of road needs to be looked at for patching.</b>				

# Madison County Road Department

Reporting Dates 08/01/17 through 08/29/17

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
24921	A	08/21/17 10:36:00	08/22/17 15:58:00	08/22/17	Limb Pickup Closed	Brown, Shirley Thompson, Nick	Waterford Ln Waterford Ln	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24922	A	08/21/17 10:37:00	08/23/17 11:58:00	08/22/17	Limb Pickup Closed	Brown, Shirley Williams, Raymond	Barnes Rd Barnes Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24923	A	08/21/17 10:38:00	08/22/17 15:57:00	08/22/17	Limb Pickup Closed	Brown, Shirley Strong, Missy	Jorn Cir Jorn Cir	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up at this address, but they are located on Yandell Rd behind this address</b>				
24927	A	08/21/17 11:17:00	08/23/17 15:21:00	08/22/17	Limb Pickup Closed	Brown, Shirley Shelton	Plantation Dr Plantation Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24929	A	08/21/17 13:31:00	08/22/17 15:58:00	08/22/17	Limb Pickup Closed	Brown, Shirley Higginbotham, Jim	Spike Ridge Spike Ridge Canton 39046	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup.</b>				
24932	A	08/22/17 06:59:00	08/23/17 12:00:00	08/23/17	Limb Pickup Closed	Brown, Shirley Lukienko, Karen	Talons Pointe Talons Pointe		Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24933	A	08/22/17 07:03:00	08/23/17 15:22:00	08/23/17	Limb Pickup Closed	Brown, Shirley Plummer, Alisha	Fairchild Cv Fairchild Cv	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24935	A	08/22/17 08:21:00	08/23/17 12:01:00	08/23/17	Limb Pickup Closed	Brown, Shirley Stroble, Jay	Steels Pointe Steels Pointe	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up at this address in Twin Cedars</b>				
24937	A	08/22/17 12:45:00	08/23/17 15:21:00	08/23/17	Limb Pickup Closed	Brown, Shirley Williamson, Christopher	Grayhawk Cv Grayhawk Cv		Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24938	A	08/16/17 15:04:00	08/22/17 15:08:00	08/17/17	Drainage Closed	Brown, Shirley Engineering Dept	Norris St Norris Street	District 4	
		<b>Dur (hrs/days)</b>	144	6	<b>Determined pipes won't drain when water is up. In order to correct this ongoing problem, there is an emergency spillway on the adjacent lake where</b>				

# Madison County Road Department

Reporting Dates 08/01/17 through 08/29/17

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
24940	A	08/23/17 08:56:00	08/25/17 07:23:00	08/24/17	Trash Related Closed	Brown, Shirley Unknown	Yandell Rd Yandell Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Road detail on Yandell Rd into the entrance of Deerfield</b>				
24941	A	08/23/17 11:47:00	08/28/17 13:54:00	08/24/17	Stormwater/Storm Drain Closed	Brown, Shirley Halford, Frank	Southwood Dr Southwood Drive	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	120	5	<b>Inlet needs to be repaired. Metal grates broken</b>				
24943	A	08/24/17 08:00:00	08/25/17 15:12:00	08/25/17	Limb Pickup Closed	Brown, Shirley Vernon, Ken	Crabapple Gr Crabapple Gr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up at this address in Ashbrooke Sudv</b>				
24945	A	08/24/17 09:14:00	08/25/17 18:59:00	08/25/17	Signage Installation Closed	Brown, Shirley Engineering Dept	Summit Dr Summit	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Summit Drive street name sign is missing (TWIN HARBORS)</b>				
24947	A	08/24/17 14:33:00	08/28/17 06:59:00	08/25/17	Limb Pickup Closed	Brown, Shirley caller	Lake Lorman Rd 130 Lake Lorman		Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Need limb pickup</b>				
24948	A	08/24/17 14:55:00	08/28/17 07:00:00	08/25/17	Limb Pickup Closed	Brown, Shirley Curley, Ted	Coker Rd 3858 Coker Rd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Need limb pick up</b>				
24949	A	08/24/17 15:02:00	08/25/17 15:13:00	08/25/17	Limb Pickup Closed	Brown, Shirley unknown	Old Jackson Rd 664 Old Jackson Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Need Limb pickup</b>				
24950	A	08/24/17 15:27:00	08/25/17 15:13:00	08/25/17	Limb Pickup Closed	Brown, Shirley Grimes, Cortney	Addison Way Addison Way	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24952	A	08/25/17 08:42:00	08/28/17 07:01:00	08/26/17	Limb Pickup Closed	Brown, Shirley Lukienko, Karen	Talons Pointe Talon's Pointe		Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up at this address in Greyhawk Sudv</b>				
24954	A	08/25/17 12:16:00	08/28/17 15:37:00	08/26/17	Trash Related Closed	Brown, Shirley Harris, Linda	Davis Ave Davis Ave Canton 39046	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Needs debris removed.</b>				

# Madison County Road Department

Reporting Dates 08/01/17 through 08/29/17

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
24955	A	08/25/17 15:39:00	08/28/17 07:15:00	08/26/17	Limb Pickup Closed	Brown, Shirley Fowler, Sonya	Brigade Ave Brigade Ave	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
24957	A	08/28/17 08:32:00	08/29/17 08:00:00	08/29/17	Limb Pickup Closed	Brown, Shirley Klein, Lance	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
24958	A	08/28/17 08:33:00	08/30/17 07:02:00	08/29/17	Limb Pickup Closed	Brown, Shirley Yerra, Vijay	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24959	A	08/28/17 08:34:00	08/30/17 07:02:00	08/29/17	Limb Pickup Closed	Brown, Shirley Stevens, Lisa	Coachmans Rd Coachmans Rd	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24963	A	08/28/17 10:27:00	08/30/17 07:02:00	08/29/17	Limb Pickup Closed	Brown, Shirley Russ	Hayfield Pl Hayfield Pl	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up at this address in Red Oak Plantation</b>				
24965	A	08/28/17 12:56:00	08/30/17 07:00:00	08/29/17	Limb Pickup Closed	Brown, Shirley Fortenberry, Larry	Northshore Pointe Northshore Pointe Madison 39110	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Needs limbs picked up.</b>				
24966	A	08/28/17 13:08:00	08/30/17 07:00:00	08/29/17	Limb Pickup Closed	Brown, Shirley Hunsucker, Nyco	Bear Creek Ct Bear Creek Ct	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24967	A	08/28/17 13:12:00	08/30/17 07:03:00	08/29/17	Limb Pickup Closed	Brown, Shirley Unknown	Sharpe Rd Sharpe Rd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24969	A	08/28/17 13:13:00	08/30/17 07:00:00	08/29/17	Limb Pickup Closed	Brown, Shirley Unknown	Serotina Rd Serotina Rd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
24970	A	08/29/17 07:01:00	08/30/17 07:03:00	08/30/17	Limb Pickup Closed	Brown, Shirley Unknown	North Old Canton Rd North Old Canton Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				

130 Closed - Requests Closed on or prior to Target Date

## Closed Request Analysis

### Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
24797	08/01/17	08/28/17	08/02/17	Sink Hole	Brown, Shirley	Parkfield Pl	District 4	Medium Priority
F	08:20:00	10:30:00		Closed	Cobb, Wanda	Parkfield Place Madison 39110		
	Dur (hrs/days)	648	27	Has a sinkhole in her front yard. Said she called back in February about it. She said it is near the water meter. She called Bear Creek Water and she sa				

### 1 Closed - Requests Closed after the Target Date

# Madison County Road Department

Reporting Dates 08/01/17 through 08/29/17

## Closed Request Analysis

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Closed - Requests Closed after the Target Date

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Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
<b>Total Requests:</b>		<b>131</b>							